

# ALINA T. NEVINS

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## SUMMARY

Creative web developer and designer with demonstrated experience working with Yale faculty, staff, and students to achieve exceptional outcomes. Skilled in developing user-centric interface and optimizing information architecture. Passion for intellectual enrichment and new technology and experiences; highly adaptable, resourceful, and a fast learner. Outstanding interpersonal, verbal and written communication skills.

## SKILLS

### Technology

- Proficiency with Ruby, Ruby on Rails, JavaScript, Python, JQuery, and PHP languages
- High-level knowledge of Drupal 7, WordPress, APIs, HTML5, CSS, JSON, Bootstrap, Git/GitHub version management, PostgreSQL/MySQL databases, and CartoDB/Leaflet geospatial applications
- Familiarity with Adobe Creative Suite and Google Analytics
- Strong proficiency in user experience and design, accessibility compliance, technical writing, and producing training and instructional materials

### Professional

- Experience in project and product management and ability to multitask effectively
- Skilled at communicating complicated technical concepts and collaborating with people at multiple levels throughout the university and the community
- Demonstrated ability to work both independently and collaboratively
- Strong strategic, creative, and planning skills, and implementing user-centered design and interfaces
- Enjoy enriching technical knowledge by researching and learning new technologies and software, participating in educational opportunities, reading professional publications, maintaining personal and professional networks, and participating in professional organizations

## PROFESSIONAL EXPERIENCE

**Yale University, New Haven, CT**

**June 2008 – Present**

Assistant Director of Information Technology (February 2019 – Present)  
Office of International Students & Scholars (OISS)

- Responsible for all aspects of technology for the department, including the website, associated web application integrations and upgrades, hardware and equipment, and support and training
- Manage the OISS Department Website (oiss.yale.edu)
  - Provide instruction and support to department staff
  - Currently planning & organizing a complete site structural overhaul and redesign
  - Determine site objectives by analyzing user requirements and expectations, business needs, and envisioning system features and functionality
  - Work with the Office of Accessibility to verify that the site meets W3C accessibility guidelines, and continue to ensure that all new content is accessible
  - Design and develop custom feeds from Campus Groups in PHP for Drupal
- Custom development and coding for OISS web applications
- Manage Audio-visual Equipment and Configuration
  - Managed a \$30k AV equipment overhaul in partnership with AV Systems Design, including researching department needs, equipment, and custom device comparisons.

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### Academic Web Developer (June 2016 – February 2019)

Instructional Technology Group, Poorvu Center for Teaching and Learning (CTL)

- Managed the department website ([poorvucenter.yale.edu](http://poorvucenter.yale.edu)) and oversee upgrades and integrations
  - Provided instruction and support to department staff, including accessibility best practices
- Planned, developed, and implemented original web applications and scripts in support of academic and departmental needs/requirements, and add custom features and increase functionality
  - Developed a custom application in Ruby on Rails (Alina's Tools) that utilizes the Canvas API to pull data and make changes to the Canvas learning management system (LMS)
  - Responsible for setting expectations and features, priorities throughout development life cycle, design methodologies and tool sets, and designing and conducting tests
- Supported advanced use of Drupal websites for use in Yale courses and academic projects
- Managed the CoursePress (WordPress) integration into Canvas
- Consulted on development requirements for grant and special project selections
  - Defined and analyzed development requirements to meet the expectations of stakeholders and intended end-users, including security and accessibility concerns

### Senior Academic Technologist (July 2013 – June 2016)

Instructional Technology Group, Poorvu Center for Teaching and Learning

- Support Manager for Classes\*v2: Yale's Learning Management System
  - Managed the transition of Tier 1 support to the Help Desk
- Planned, designed, and maintained Drupal sites for use in Yale courses and academic projects
- Researched, developed, and implemented technology-enhanced teaching and learning technologies, such as websites and blogs, mapping and geospatial tools, mobile learning tools, classroom and online presentation and collaboration components, and Classes\*v2 course and project sites, for use by Yale faculty in their courses and research
- Incorporated and integrated a diverse set of digital media technologies on multiple platforms for consumption on mobile devices, in person, and/or via recorded or live screencast
- Created and managed unique and creative projects both individually and as a team

### Faculty Support Specialist (June 2008 – July 2013)

Faculty of Arts & Sciences IT Support Program, Information Technology Services (ITS)

- Collaborated with faculty at all levels of technical proficiency to provide support and instruction for the utilization of technology in teaching, research, and administrative applications
- Delivered exceptional customer service, technological proficiency, flexibility, and approachability
- Managed and administered technical support for The Koerner Center for Emeritus Faculty

## **FREELANCE WEB DEVELOPMENT**

Gather requirements. Develop project concepts, timelines, and creative assets. Detail-oriented development and design. Carry out quality assurance tests and ensure accessibility and cross-browser compatibility.

- **ctfolk.org**, website for Connecticut Folk Music (2020 – present)
- **justinelicker.com**, website for New Haven Mayor Justin Elicker (2019 – 2020)
- **ctyp.org**, website for Connecticut Young Professionals (2019 – present)
- **meticulouslyard.com**, website for local landscaping company (2019)
- **giuseppemiguels.com**, website for local sauce manufacturer (2019)

## **AWARDS AND CERTIFICATIONS**

- 2018: Linda Lorimer Award for Distinguished Service (Yale President's Award)
- 2018: Staff Service Recognition Award
- 2014: CIO Spot Award
- 2014: ITIL Service Management Framework

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## EDUCATION

### **Yale University, New Haven, CT**

Bachelor of Arts in Cultural Anthropology, June 2008  
Concentration in Consumer Perception and Behavior

## CONFERENCE PRESENTATIONS & TRAININGS

### **Zoom Training Workshops**

- 2021: Best Practices for Securing Zoom Meetings and Events, co-hosted by Yale's Office of DEI and Yale ITS
- 2021: Zoom Like a Pro: Hosting & Securing Successful Meetings, hosted by Yale's C&T Summer Training Program (future)

### **Yale Digital Conference**

- 2018: Integrating Drupal and OrgSync Events
- 2016: Harnessing the Power of Views
- 2015: Search, Filter, and Compare: Building a Specialized Search Site

### **InstructureCon (Canvas LMS) Annual Conference**

- 2017: Harnessing the Canvas API for Custom Intel

### **Educause Learning Initiative (ELI) Annual Conference**

- 2016: The Yale Nature Walk: Engaging students with Mobile Active-based Learning

### **NERCOMP Annual Conference**

- 2015: Blogging 3.0: From Personalistic Chronologies to Information Architecture
- 2015: Developing Interactive Maps with Drupal (poster session)

### **New Media Consortium Annual Conference**

- 2015: Beyond the Blog: Innovating Information Architecture

### **Yale Technology Summit**

- 2015: Creating a Peer Instructional Learning Environment
- 2015: The Yale Nature Walk: Engaging Students with Mobile Active-Based Learning
- 2014: Beyond the Blog: Innovating Information Architecture

## ORGANIZATIONS AND ACTIVITIES

**Future Leaders of Yale**, an affinity group for young professional staff members ([fly.yale.edu](http://fly.yale.edu))

- Founder and former co-chair

**Connecticut Young Professionals**, a state-wide professional organization ([ctyp.org](http://ctyp.org))

- Currently co-chair
- Organized and hosted three Young Professionals Symposiums ([ypsymposium.yale.edu](http://ypsymposium.yale.edu))

### **Yale Alumni Service Corps**

- Taught coding concepts to underprivileged children in Capetown, South Africa

### **Association of Yale Alumni**

- Delegate-at-Large for the Annual Assembly

### **Higher Education Web Professionals Association**

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**International Association of Accessibility Professionals (IAAP)**

- Member, Web Accessibility Specialist (WAS) certification in progress

**Northeast Regional Computing Program (NERCOMP)****New Media Consortium (NMC)****VOLUNTEER WORK**

- Boys and Girls Club of New Haven
- United Way of New Haven
- Yale Day of Service
- New Haven Reads

**INTERNATIONAL TRAVEL**

- South America: Peru, 2007.
- Europe: Spain, Italy, England, Amsterdam, and France, 2009. Iceland, 2019.
- Asia: China, Malaysia, and Japan, 2015.
- Africa: South Africa, Zimbabwe, and Botswana, 2018.